

RETURN SLIP

Return to: DICTATOR Technik GmbH Repairs / Returns department Gutenbergstr. 9 86356 Neusäß GERMANY	Please enclose the filled out return slip with your return item and send it to us in advance via e-mail: reparatur@dictator.de
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Different delivery address?

Your address: Address same as delivery address?

Ihre Lieferadresse nach der Bearbeitung:

Contact person: _____

Telephone: _____

Email: _____

Concerns invoice/delivery note: _____

Order number: _____

Customer number: _____

Returns for repair



Please describe the malfunction as precisely as possible and provide information on the application and the installation situation. The indication "defective" is not considered a description of the malfunction.

Please observe our warranty period of one year from delivery date.

Returns for credit



If the goods are in perfect condition, the handling fee is between 10 - 15%. The return will be made at your own expense.

Item	Article number	Qty	Part	Reason for return	Your request
1			mechanical electrical		<ul style="list-style-type: none"> • Free rework / replacement delivery • Return for credit note • Inspection for cost estimate
2			mechanical electrical		<ul style="list-style-type: none"> • Free rework / replacement delivery • Return for credit note • Inspection for cost estimate
3			mechanical electrical		<ul style="list-style-type: none"> • Free rework / replacement delivery • Return for credit note • Inspection for cost estimate
4			mechanical electrical		<ul style="list-style-type: none"> • Free rework / replacement delivery • Return for credit note • Inspection for cost estimate

Additional remarks / error description:

We will process your return as soon as possible.

Kind regards,

DICTATOR Technik GmbH